



# Laboratory Management: Quality in Laboratory Diagnosis (Diagnostic Standards of Care)

*Candis A. Kinkus*

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This book is a quick read and is ideal for busy laboratory managers and supervisors; it contains a relatively complete index and additional reading sources for more detailed management discussions. It is a particularly useful guide for individuals in Pathology residency training who need to know various aspects of laboratory management but may not have had much training or experience in this area. Laboratory Management provides the opportunity to learn from the mistakes of other individuals to stimulate readers to reflect on their own laboratory practices and to be proactive in establishing policies and procedures that promote quality laboratory services. --**Anthony Kurec, MS, MLT(ASCP)H, DLM SUNY Upstate Medical University, Syracuse, NY, Lab Medicine**

*Laboratory Management* addresses common issues and errors seen in the laboratory management process. The goal is to enable the laboratory manager to avoid or correct such errors by both individual effort and a systems approach in the laboratory. The book addresses potential issues in accreditation and regulatory compliance, laboratory and patient safety, quality management, financial management, human resources management, specimen processing logistics, performance standards, selection and management of commercial laboratories and much more. Each of these can have an adverse impact on the laboratory performance if a management error occurs. Potential management errors are described and discussed in a clinical case-based learning format to effectively illustrate the conditions that contribute to these errors and enable the laboratory manager to recognize and avoid them in daily practice.

## ***Laboratory Management Features:***

- Descriptions of potential errors in regulatory compliance, operational processes, and patient safety in the laboratory
- Descriptions of potential errors in financial, human, and test utilization management in the laboratory
- Descriptions of potential errors in selecting automation and information systems in the laboratory
- Clinical case discussions provide "real world" illustrations of potential errors and how to anticipate and avoid them in practice
- Pocket-sized for Portability

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